



## Portland General Electric continues to prioritize customer safety

September 10, 2020

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Portland, Ore. — Since the onset of the historic windstorm and high-risk wildfire conditions began on Monday, Portland General Electric has proactively cut power to eight different high-risk fire areas in addition to the public safety power shutoff in the Mt. Hood corridor. These actions helped clear the path for our emergency responders to fight wildfires. PGE has safely restored service to more than 212,000 PGE customers with crews working as quickly as safety allows.

Safety is PGE's top concern. The company is not aware that our equipment caused any of the wildfires.

PGE will begin restoration on Friday in the area near Mt. Hood where we implemented a public safety power outage. Power is expected to remain out throughout the weekend and, for some customers, into next week. Extensive damage may impact the timeline for complete restoration.

More than 425 PGE, contract and mutual aid crew members are working today along with hundreds of support personnel to continue restoring power and fixing downed power lines. Approximately 30,000 customers remain without power, partially as a result of the storm, and partially due to two new significant outages related to vehicles hitting power poles early today.

PGE urges everyone to stay away from any downed utility lines, and to report any downed lines or power outages by calling **503-464-7777** (Portland) or **800-544-1795**. Customers who are without power can visit [portlandgeneral.com/outage](http://portlandgeneral.com/outage) for intermittent updates on estimated restoration times. Given the high volume of outages, these estimates may fluctuate and change as outage circumstances become clearer.

For more information about the public safety power shutoff, including a map of the affected area, visit [portlandgeneral.com/wildfire](http://portlandgeneral.com/wildfire).

### **About Portland General Electric Company**

Portland General Electric (NYSE: POR) is a fully integrated energy company based in Portland, Oregon, with operations across the state. The company serves 901,000 customers with a service area population of 1.9 million Oregonians in 51 cities. PGE has 16 generation plants in five Oregon counties, and maintains and operates 14 public parks and recreation areas. For over 130 years, PGE has delivered safe, affordable and reliable energy to Oregonians. Together with its customers, PGE has the No. 1 voluntary renewable energy program in the U.S. PGE and its 3,000 employees are working with customers to build a clean energy future. In 2019, PGE, employees, retirees and the PGE Foundation donated \$4.7 million and volunteered 32,900 hours with more than 700 nonprofits across Oregon. For more information visit [portlandgeneral.com/news](http://portlandgeneral.com/news).

For more information, contact PGE Business Connections, **503-251-4099**