

# Portland General Electric Announces Third Quarter 2020 Results

October 30, 2020

# Strong core business performance, increasing capital plan by \$100 million

PORTLAND, Ore., Oct. 30, 2020 /PRNewswire/ -- Portland General Electric Company (NYSE: POR) today reported a net loss based on generally accepted accounting principles (GAAP) of \$17 million, or 19 cents per diluted share, for the third quarter of 2020, which reflects the \$1.09 loss per diluted share from previously disclosed trading losses. After adjusting for the impact of third quarter trading losses, non-GAAP net income was \$80 million, or 90 cents per diluted share. This compares with GAAP net income of \$55 million, or 61 cents per diluted share, for the third quarter of 2019.

"We continue to deliver strong operating performance, notwithstanding the financial impact of the isolated trading losses and wildfires this quarter," said Maria Pope, PGE president and CEO. "I'm proud that our team acted decisively and demonstrated resilience and unwavering dedication to our customers. Looking ahead, we remain committed to making the right investments to meet the needs of Oregonians and drive value for shareholders."

### Third Quarter 2020 Earnings Compared to Third Quarter 2019 Earnings

Total revenues increased as a result of higher residential and industrial demand, which increased 9% on the strength of growth in the high-tech and digital service sectors. These increases were partially offset by lower commercial demand and the effects of the decoupling mechanism.

The cost of purchased power increased and was primarily driven by losses from the Company's energy portfolio. Other operating expenses declined due to lower outside service expense, reduced plant maintenance expense and lower distribution expense. Administrative expenses declined due to lower employee benefits expense.

# **Company Updates**

### Capital investment plan

The Company announced a \$100 million increase to its capital plan through 2021. These investments in grid resiliency, system modernization and infrastructure to serve new large customers will enhance the Company's ability to deliver safe, clean, reliable and affordable energy.

# Wildfires

In 2020, Oregon experienced one of the most destructive wildfire seasons on record, with over one million acres of land burned. The Company is not aware of any wildfires caused by PGE equipment. On October 20, 2020, the Oregon Public Utilities Commission approved PGE's application to defer costs associated with damage restoration from these wildfires. PGE continues to assess the damage to its infrastructure and expects regulatory recovery of prudently incurred restoration costs.

# **Energy trading activities**

The Company's energy portfolio experienced realized losses of \$127 million in the third quarter. The PGE Board of Directors Special Committee review of the energy trading losses and the Company's procedures and controls related to the trading is ongoing.

#### 2020 Earnings Guidance

PGE is reaffirming its 2020 earnings guidance of \$1.40 to \$1.60 per diluted share and expects to be in the upper half of this range. This guidance reflects the following assumptions:

- Revised increase in annual retail deliveries of 1%, weather adjusted, year over year;
- Average hydro conditions for the year;
- Wind generation based on five years of historical levels or forecast studies when historical data is not available;
- Normal thermal plant operations;
- Operating and maintenance expense between \$550 million and \$570 million, which assumes deferral of the incremental full-year forecasted bad debt expense in excess of \$6 million due to moratoriums on collection activities and customer disconnects; and
- Depreciation and amortization expense between \$410 million and \$430 million.

# Third Quarter 2020 Earnings Call and Webcast -October 30, 2020

PGE will host a conference call with financial analysts and investors on Friday, October 30, 2020, at 11 a.m. ET. The conference call will be webcast live on the PGE website at investors.portlandgeneral.com. A replay of the call will be available beginning at 2 p.m. ET on Friday, October 30, 2020, through 1 p.m. ET on Friday, November 6, 2020.

Maria Pope, president and CEO; Jim Lobdell, senior vice president of Finance, CFO, and treasurer; and Jardon Jaramillo, senior director, Investor Relations, Treasury, and Risk Management, will participate in the call. Management will respond to questions following formal comments.

#### **Non-GAAP Financial Measures**

Management believes that excluding the effects of the energy trading losses provides a meaningful representation of the Company's comparative earnings per share. The Company has adjusted this amount to maintain comparability between periods. The effect of the energy trading losses was \$1.09 per diluted share. PGE's reconciliations of non-GAAP earnings for the three and nine months ended September 30, 2020 are below.

Non-GAAP Earnings Reconciliation for the three and nine months ended September 30, 2020

(Dollars in millions, except EPS)	Net Incor	ne (Loss)Dilu	ted EPS
GAAP-based as reported for the three months ended September 30, 2020	\$	(17) \$	(0.19)
Exclusion of certain trading losses		127	1.42
Tax effect <sup>(1)</sup>		(30)	(0.33)
Non-GAAP-based as reported for the three months ended September 30, 2020	D\$	80 \$	0.90
GAAP-based as reported for the nine months ended September 30, 2020	\$	103 \$	1.15
Exclusion of certain trading losses		127	1.42
Tax effect <sup>(1)</sup>		(30)	(0.33)
Non-GAAP-based as reported for the nine months ended September 30, 2020	\$	200 \$	2.24

(1) Tax effects are determined based on the Company's forecasted annual effective tax rate applied to year-to-date ordinary income or loss

The attached unaudited condensed consolidated statements of income and comprehensive income, condensed consolidated balance sheets and condensed consolidated statements of cash flows, as well as the supplemental operating statistics, are an integral part of this earnings release.

### **About Portland General Electric Company**

Portland General Electric (NYSE: POR) is a fully integrated energy company based in Portland, Oregon, with operations across the state. The company serves approximately 900,000 customers with a service area population of 2 million Oregonians in 51 cities. PGE has 16 generation plants in five Oregon counties, and maintains and operates 14 public parks and recreation areas. For over 130 years, PGE has delivered safe, affordable and reliable energy to Oregonians. Together with its customers, PGE has the No. 1 voluntary renewable energy program in the U.S. PGE and its 3,000 employees are working with customers to build a clean energy future. In 2019, PGE, employees, retirees and the PGE Foundation donated \$4.7 million and volunteered 32,900 hours with more than 700 nonprofits across Oregon. For more information visit portlandgeneral.com/news.

### Safe Harbor Statement

Statements in this press release that relate to future plans, objectives, expectations, performance, events and the like may constitute "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995, Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934, as amended. Forward-looking statements include statements regarding the Company's full-year earnings guidance (including expectations regarding annual retail deliveries, average hydro conditions, wind generation, normal thermal plant operations, operating and maintenance expense and depreciation and amortization expense) as well as other statements containing words such as "anticipates," "believes," "intends," "estimates," "promises," "expects," "should," "conditioned upon," and similar expressions. Investors are cautioned that any such forward-looking statements are subject to risks and uncertainties, including, without limitation: the outcome of the review being conducted by the Special Committee relating to energy trading losses; the impact of the recommendations of the Special Committee on the Company and its operations; the time and expense incurred in implementing the recommendations of the Special Committee; any reputational damage to the Company relating to the matters underlying the Special Committee's review; demand for electricity; the sale of excess energy during periods of low demand or low wholesale market prices; operational risks relating to the Company's generation facilities, including hydro conditions, wind conditions, disruption of fuel supply, and unscheduled plant outages, which may result in unanticipated operating, maintenance and repair costs, as well as replacement power costs; failure to complete capital projects on schedule or within budget, or the abandonment of capital projects, which could result in the Company's inability to recover project costs; the costs of compliance with environmental laws and regulations, including those that govern emissions from thermal power plants; changes in weather, hydroelectric and energy markets conditions, which could affect the availability and cost of purchased power and fuel; changes in capital market conditions, which could affect the availability and cost of capital and result in delay or cancellation of capital projects; the outcome of various legal and regulatory proceedings; general economic and financial market conditions; severe weather conditions, wildfires, and other natural phenomena and natural disasters that could result in operational disruptions, unanticipated restoration costs, or liability for third party property damage; cyber security breaches of the Company's customer information system or operating systems, which may affect customer bills or other aspects of our operations; and widespread health emergencies or outbreaks of infectious diseases such as the novel coronavirus disease (COVID-19), which may affect our financial position, results of operations and cash flows. As a result, actual results may differ materially from those projected in the forward-looking statements. All forward-looking statements included in this press release are based on information available to the Company on the date hereof and such statements speak only as of the date hereof. The Company expressly disclaims any current intention to update publicly any forward-looking statement after the distribution of this release, whether as a result of new information, future events, changes in assumptions or otherwise. Prospective investors should also review the risks, assumptions and uncertainties listed in the Company's most recent annual report on Form 10-K and in other documents that the Company files with the United States Securities and Exchange Commission, including management's discussion and analysis of financial condition and results of operations and the risks described therein from time to time.

# POR

Source: Portland General Company

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# PORTLAND GENERAL ELECTRIC COMPANY AND SUBSIDIARIES CONDENSED CONSOLIDATED STATEMENTS OF INCOME AND COMPREHENSIVE INCOME

(Dollars in millions, except per share amounts)

(Unaudited)

	Three Months EndedNine Months End September 30, September 30				
		2020	2019	2020	2019
Revenues:					
Revenues, net	\$	556 \$	538 \$	1,589 \$	1,570
Alternative revenue programs, net of amortization		(9)	4		5
Total revenues		547	542	1,589	1,575
Operating expenses:					
Purchased power and fuel		292	165	554	449
Generation, transmission and distribution		65	78	215	241
Administrative and other		63	74	208	223
Depreciation and amortization		108	103	320	305
Taxes other than income taxes		35	34	104	101
Total operating expenses		563	454	1,401	1,319
Income (loss) from operations		(16)	88	188	256
Interest expense, net		35	32	102	95
Other income:					
Allowance for equity funds used during construction		4	2	11	7
Miscellaneous income, net		3	3	2	5
Other income, net		7	5	13	12
Income (loss) before income tax expense		(44)	61	99	173
Income tax expense (benefit)		(27)	6	(4)	20
Net income (loss)		(17)	55	103	153
Other comprehensive income (loss)		_	_	1	2
Comprehensive income (loss)	\$	(17) \$	55 \$	104 \$	155
Weighted-average common shares outstanding (in thousands)					
Basic		89,509	89,372	89,476	89,346
Diluted		89,509	89,594	89,629	89,555

Earnings	per	share:

Earnings per share:				
Basic	\$ (0.19) \$	0.61 \$	1.16 \$	1.71
Diluted	\$ (0.19) \$	0.61 \$	1.15 \$	1.70

# PORTLAND GENERAL ELECTRIC COMPANY AND SUBSIDIARIES CONDENSED CONSOLIDATED BALANCE SHEETS

(Dollars in millions) (Unaudited)

	Septe	September 30, December			
	2	020	2019		
ASSETS					
Current assets:					
Cash and cash equivalents	\$	253 \$	30		
Accounts receivable, net		250	253		
Inventories		86	96		
Regulatory assets—current		8	17		
Other current assets		123	104		
Total current assets		720	500		
Electric utility plant, net		7,371	7,161		
Regulatory assets—noncurrent		527	483		
Nuclear decommissioning trust		47	46		
Non-qualified benefit plan trust		39	38		
Other noncurrent assets		165	166		
Total assets	\$	8,869 \$	8,394		

PORTLAND GENERAL ELECTRIC COMPANY AND SUBSIDIARIES CONDENSED CONSOLIDATED BALANCE SHEETS, continued (Dollars in millions)

# (Unaudited)

	•	ember 30,De 2020	cember 31, 2019
LIABILITIES AND SHAREHOLDERS' EQUITY			
Current liabilities:			
Accounts payable	\$	139 \$	165
Liabilities from price risk management activities—current		16	23
Short-term debt		225	—
Current portion of long-term debt		160	—
Current portion of finance lease obligation		16	16
Accrued expenses and other current liabilities		368	315
Total current liabilities		924	519
Long-term debt, net of current portion		2,657	2,597
Regulatory liabilities—noncurrent		1,375	1,377
Deferred income taxes		378	378
Unfunded status of pension and postretirement plans		250	247
Liabilities from price risk management activities—noncurrent		138	108
Asset retirement obligations		251	263
Non-qualified benefit plan liabilities		99	103
Finance lease obligations, net of current portion		131	135
Other noncurrent liabilities		71	76
Total liabilities		6,274	5,803
Shareholders' Equity:			
Preferred stock, no par value, 30,000,000 shares authorized; none issued and			
outstanding as of September 30, 2020 and December 31, 2019		_	_
Common stock, no par value, 160,000,000 shares authorized; 89,509,783 and	1		
89,387,124 shares issued and outstanding as of September 30, 2020 and			
December 31, 2019, respectively		1,226	1,220
Accumulated other comprehensive loss		(9)	(10)
Retained earnings		1,378	1,381
Total shareholders' equity		2,595	2,591
Total liabilities and shareholders' equity	\$	8,869 \$	8,394

# PORTLAND GENERAL ELECTRIC COMPANY AND SUBSIDIARIES CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS (In millions)

(Unaudited)

	Nine Mo	ine Months Ended September 30			
	20	20	2	019	
Cash flows from operating activities:					
Net income	\$	103	\$	153	
Adjustments to reconcile net income to net cash provided by operating activities	:				
Depreciation and amortization		320		305	
Deferred income taxes		(14)		3	
Pension and other postretirement benefits		17		16	
Allowance for equity funds used during construction		(11)		(7)	
Decoupling mechanism deferrals, net of amortization		_		(6)	
Amortization of net benefits due to Tax Reform		(17)		(16)	
Other non-cash income and expenses, net		38		38	
Changes in working capital:					
(Increase)/decrease in accounts receivable, net		(3)		50	
Decrease/(increase) in inventories		10		(7)	
(Increase)/decrease in margin deposits		(6)		4	
Increase/(decrease) in accounts payable and accrued liabilities		24		(25)	
Other working capital items, net		27		25	
Other, net		(46)		(31)	
Net cash provided by operating activities		442		502	
Cash flows from investing activities:					
Capital expenditures		(549)		(407)	
Sales of Nuclear decommissioning trust securities		6		<u></u> 11	
Purchases of Nuclear decommissioning trust securities		(5)		(8)	
Other, net		(3)		(2)	
Net cash used in investing activities		(551)		(406)	

Cash flows from financing activities:

Proceeds from issuance of long-term debt	319	200
Payments on long-term debt	(98)	(300)
Borrowings on short-term debt	275	_
Repayments of short-term debt	(50)	_
Dividends paid	(103)	(99)
Other	 (11)	(5)
Net cash provided by (used in) financing activities	 332	(204)
Increase (Decrease) in cash and cash equivalents	223	(108)
Cash and cash equivalents, beginning of period	 30	119
Cash and cash equivalents, end of period	\$ 253	\$ 11
Supplemental cash flow information is as follows:		
Cash paid for interest, net of amounts capitalized	\$ 70	\$ 73
Cash paid for income taxes	9	21

# PORTLAND GENERAL ELECTRIC COMPANY AND SUBSIDIARIES SUPPLEMENTAL OPERATING STATISTICS

(Unaudited)

Zevenues (dollars in millions):         Zevenues (dollars in millions):           Retail:         Residential         \$ 747 47% \$ 713 45%           Commercial         463 29 479 31           Industrial         162 10 144 9           Direct Access         35 2 34 2           Subtotal         1,407 88 1,370 87           Alternative revenue programs, net of amortization            Other accrued revenues, net         13 1 17 1           Total retail revenues         130 8 125 8           Other operating revenues         39 3 58 4           Total revenues         1,589 100% \$ 1,575 100%           Energy deliveries (MWhs in thousands):         Residential           Residential         5,621 30% 5,428 31%           Commercial         4,672 25 4,999 28           Industrial         2,552 13 2,332 13           Subtotal         12,845 68 12,759 72           Direct access:		Nine Months Ended September 30,					ber 30 <u>,</u>
Retail:       \$ 747 47% \$ 713 45%         Commercial       \$ 747 47% \$ 713 45%         Commercial       463 29       479 31         Industrial       162 10       144 9         Direct Access       35 2       34 2         Subtotal       1,407 88       1,370 87         Alternative revenue programs, net of amortization       -       -       5         Other accrued revenues, net       13 1       17 1         Total retail revenues       130 8       125 8         Other operating revenues       33 3       58 4         Total revenues       1,589 100% \$ 1,575 100%         Energy deliveries (MWhs in thousands):       Residential       5,621 30% 5,428 31%         Commercial       4,672 25 4,999 28       11         Industrial       2,552 13 2,332 13       13         Subtotal       12,845 68 12,759 72       10         Direct access:       Commercial       478 3 536 3       1         Industrial       1,114 6 1,093 6       1       5,529 9       1,629 9         Total retail energy deliveries       14,437 77 14,388 81       81         Wholesale energy deliveries       1,930 100% 17,862 100%       10,185 12 109,509 12         Industrial       789,726 88% 778,285		2020			2019		
Residential       \$ 747 47% \$ 713 45%         Commercial       463 29       479 31         Industrial       162 10       144 9         Direct Access       35 2       34 2         Subtotal       1,407 88       1,370 87         Alternative revenue programs, net of amortization       -       -       5         Other accrued revenues, net       13       1       17       1         Total retail revenues       1,420 89       1,392 88       Wholesale revenues       39 3       58 4         Other operating revenues       130 8       125 8       Other operating revenues       1,575 100%         Energy deliveries (MWhs in thousands):       Retail:       Retail:       Retail:       2,552 13 2,332 13         Subtotal       5,621 30% 5,428 31%       2,332 13       13       1,575 100%         Direct access:       Commercial       4,672 25 4,999 28       1,609 28         Industrial       1,114 6 1,093 6       3       3       536 3       3         Subtotal       1,592 9 1,629 9       1       629 9       9         Total retail energy deliveries       14,437 77 14,388 81       81         Wholesale energy deliveries       4,593 23 3,474 19       19       10,030 100% 17,862 100%<	Revenues (dollars in millions):						
Commercial       463       29       479       31         Industrial       162       10       144       9         Direct Access       35       2       34       2         Subtotal       1,407       88       1,370       87         Alternative revenue programs, net of amortization $$ 5 $-$ Other accrued revenues, net       13       1       17       1         Total retail revenues       1,420       89       1,392       88         Wholesale revenues       130       8       125       8         Other operating revenues       39       3       58       4         Total revenues $\frac{1}{300\%}$ 5,428       31%         Commercial       5,621       30%       5,428       31%         Commercial       4,672       25       4,999       28         Industrial       2,552       13       2,332       13         Subtotal       12,845       68       12,759       72         Direct access:       Commercial       478       3       536       3         Industrial       1,114       6       1,093       6       3,474       <							
Industrial       162       10       144       9         Direct Access $35$ 2 $34$ 2         Subtotal $1,407$ 88 $1,370$ 87         Alternative revenue programs, net of amortization $  5$ $-$ Other accrued revenues, net $13$ $1$ $17$ $1$ Total retail revenues $1,420$ 89 $1,392$ 88         Wholesale revenues $39$ $3$ $58$ $4$ Total retail revenues $39$ $3$ $58$ $4$ Total revenues $2,552$ $13$ $2,332$ $13$ Subtotal $1,2,845$ $68$ $12,759$ $72$ Direct access: $C$ $14,437$ $77$ $14,388$ $81$ Wholesale energ		\$		47%	\$		
Direct Access $35$ 2 $34$ 2         Subtotal $1,407$ $88$ $1,370$ $87$ Alternative revenue programs, net of amortization $  5$ $-$ Other accrued revenues, net $13$ $1$ $17$ $1$ Total retail revenues $1,420$ $89$ $1,392$ $88$ Wholesale revenues $130$ $8$ $125$ $8$ Other operating revenues $39$ $3$ $58$ $4$ Total revenues $$1,589$ $100\%$ $$1,575$ $100\%$ Energy deliveries (MWhs in thousands):       Retail:       Retail: $$6,621$ $30\%$ $5,428$ $31\%$ Commercial $4,672$ $25$ $4,999$ $28$ $100\%$ $5,428$ $31\%$ Direct access: $Commercial$ $1,575$ $100\%$ $5,428$ $31\%$ Commercial $1,575$ $12,845$ $68$ $12,759$ $72$ Direct access: $Commercial$ $1,592$ $9$ $1,629$ $9$ $12$ Nu						479	• •
Subtotal $1,407$ $88$ $1,370$ $87$ Alternative revenue programs, net of amortization $ 5$ $-$ Other accrued revenues, net $13$ $1$ $17$ $1$ Total retail revenues $130$ $8$ $125$ $8$ Wholesale revenues $130$ $8$ $125$ $8$ Other operating revenues $39$ $3$ $58$ $4$ Total revenues $39$ $3$ $58$ $4$ Total revenues $39$ $3$ $58$ $4$ Total revenues $\frac{1}{5,621}$ $30\%$ $5,428$ $31\%$ Retail:       Residential $5,621$ $30\%$ $5,428$ $31\%$ Commercial $4,672$ $25$ $4,999$ $28$ Industrial $2,552$ $13$ $2,332$ $13$ Subtotal $12,845$ $68$ $12,759$ $72$ Direct access: $Commercial$ $1,592$ $9$ $1,629$ $9$ Subtotal $1,592$ $9$ $1,629$	Industrial					144	-
Alternative revenue programs, net of amortization $  5$ $-$ Other accrued revenues, net $13$ $1$ $17$ $1$ Total retail revenues $130$ $8$ $125$ $8$ Wholesale revenues $39$ $3$ $58$ $4$ Total revenues $39$ $3$ $58$ $4$ Commercial $4,672$ $25$ $4,999$ $28$ Industrial $2,552$ $13$ $2,332$ $13$ Subtotal $12,845$ $68$ $12,759$ $72$ Direct access: $  536$ $3$ Commercial $1,592$ $9$ $1,629$ $9$ Total retail energy deliveries	Direct Access		35	2		34	2
Other accrued revenues, net $13$ $1$ $17$ $1$ Total retail revenues $130$ $8$ $125$ $8$ Wholesale revenues $39$ $3$ $58$ $4$ Total revenues $39$ $3$ $58$ $4$ Energy deliveries (MWhs in thousands): $8$ $1,575$ $100\%$ Residential $5,621$ $30\%$ $5,428$ $31\%$ Commercial $4,672$ $25$ $4,999$ $28$ Industrial $2,552$ $13$ $2,332$ $13$ Subtotal $1,592$ $9$ $1,629$ $9$ Total retail energy deliveries $4,593$ $23$ $3,474$ $19$ Total energy deliveries	Subtotal		1,407	88		1,370	87
Total retail revenues       1,420 $89$ 1,392 $88$ Wholesale revenues       39 $3$ $58$ $4$ Total revenues $39$ $3$ $58$ $4$ Total revenues $\frac{1,420}{89}$ $1,575$ $100\%$ Energy deliveries (MWhs in thousands): $1,589$ $100\%$ $1,575$ $100\%$ Retail:       Residential $5,621$ $30\%$ $5,428$ $31\%$ Commercial $4,672$ $25$ $4,999$ $28$ $11,146$ $1,093$ $6$ Subtotal $12,845$ $68$ $12,759$ $72$ $72$ $72$ $72$ $72$ $72$ $72$ $72$ $72$ $72$ $72$ $72$ $72$	Alternative revenue programs, net of amortization		_	—		5	—
Wholesale revenues       130       8       125       8         Other operating revenues $39$ $3$ $58$ $4$ Total revenues $\frac{1}{5,621}$ $30\%$ $5,428$ $31\%$ Commercial $4,672$ $25$ $4,999$ $28$ Industrial $2,552$ $13$ $2,332$ $13$ Subtotal $12,845$ $68$ $12,759$ $72$ Direct access:       Commercial $4,78$ $3$ $536$ $3$ Industrial $1,114$ $6$ $1,093$ $6$ Subtotal $1,592$ $9$ $1,629$ $9$ Total retail energy deliveries $4,593$ $23$ $3,474$ $19$ Total energy deliveries $19,030$ $100\%$ $17,862$ $100\%$ Average number of retail customers: $789,726$ $88\%$ $778,285$ $88\%$ Commercial $194$ $ 194$ $ 194$ $-$ Direct access $634$ $ 633$ $ 634$ $ 634$ $-$ <td>Other accrued revenues, net</td> <td></td> <td>13</td> <td>1</td> <td></td> <td>17</td> <td>1</td>	Other accrued revenues, net		13	1		17	1
Other operating revenues $39$ $3$ $58$ $4$ Total revenues $$1,589$ $100\%$ $$1,575$ $100\%$ Energy deliveries (MWhs in thousands):       Retail: $$5,621$ $30\%$ $5,428$ $31\%$ Retail:       Residential $5,621$ $30\%$ $5,428$ $31\%$ Commercial $4,672$ $25$ $4,999$ $28$ Industrial $2,552$ $13$ $2,332$ $13$ Subtotal $12,845$ $68$ $12,759$ $72$ Direct access: $Commercial$ $478$ $3$ $536$ $3$ Industrial $1,114$ $6$ $1,093$ $6$ $1,592$ $9$ $1,629$ $9$ Total retail energy deliveries $14,437$ $77$ $14,388$ $81$ Wholesale energy deliveries $19,030$ $100\%$ $17,862$ $100\%$ Average number of retail customers: $789,726$ $88\%$ $778,285$ $88\%$ Commercial $194$ $ 194$ $ 633$ $100\%$ $12$	Total retail revenues		1,420	89		1,392	88
Total revenues $$1,589 100\% $1,575 100\%$ Energy deliveries (MWhs in thousands): $$1,575 100\% $1,575 100\%$ Retail: $$5,621 30\% $5,428 31\% $4,672 25 $4,999 28 $4,672 25 $4,999 28 $4,552 13 $2,332 13 $2,552 14,437 77 $14,388 81 $2,558 88\% $2,553 23 $3,474 19 $2,000\% $2,552 10,552 100\% $2,552 10,552 100\% $2,552 10,552 10,552 10,552 10,552 $	Wholesale revenues		130	8		125	8
Energy deliveries (MWhs in thousands):         Retail:         Residential         Commercial         Industrial         Subtotal         Direct access:         Commercial         Industrial         Subtotal         Direct access:         Commercial         Industrial         Subtotal         Direct access:         Commercial         1,114         6         Subtotal         1,592         9         1,592         9         1,592         9         1,629         9         1,592         9         1,629         14,437         77         14,437         19,030         10,0%         17,862         10,0%         17,862         10,0%         10,185         12         194         194         194         194         194         194         194         194	Other operating revenues		39	3		58	4
Retail:       5,621 30% 5,428 31%         Commercial       4,672 25 4,999 28         Industrial       2,552 13 2,332 13         Subtotal       12,845 68 12,759 72         Direct access:       478 3 536 3         Commercial       1,114 6 1,093 6         Industrial       1,114 6 1,093 6         Subtotal       1,592 9 1,629 9         Total retail energy deliveries       14,437 77 14,388 81         Wholesale energy deliveries       19,030 100% 17,862 100%         Average number of retail customers:       789,726 88% 778,285 88%         Residential       789,726 88% 778,285 88%         Commercial       194 - 194 -         Direct access       634 - 633 -	Total revenues	\$	1,589	100%	\$	1,575	100%
Commercial       4,672       25       4,999       28         Industrial       2,552       13       2,332       13         Subtotal       12,845       68       12,759       72         Direct access:       783       536       3         Industrial       1,114       6       1,093       6         Subtotal       1,592       9       1,629       9         Total retail energy deliveries       14,437       77       14,388       81         Wholesale energy deliveries       4,593       23       3,474       19         Total energy deliveries       19,030       100%       17,862       100%         Average number of retail customers:       789,726       88%       778,285       88%         Commercial       194       194       -       194       -         Direct access       634       633       -       633       -							
Industrial       2,552       13       2,332       13         Subtotal       12,845       68       12,759       72         Direct access:       478       3       536       3         Industrial       1,114       6       1,093       6         Subtotal       1,592       9       1,629       9         Total retail energy deliveries       14,437       77       14,388       81         Wholesale energy deliveries       4,593       23       3,474       19         Total energy deliveries       19,030       100%       17,862       100%         Average number of retail customers:       789,726       88%       778,285       88%         Commercial       194       -       194       -         Direct access       634       -       633       -	Residential		5,621	30%		5,428	31%
Subtotal       12,845       68       12,759       72         Direct access:       478       3       536       3         Industrial       1,114       6       1,093       6         Subtotal       1,592       9       1,629       9         Total retail energy deliveries       14,437       77       14,388       81         Wholesale energy deliveries       4,593       23       3,474       19         Total energy deliveries       19,030       100%       17,862       100%         Average number of retail customers:       789,726       88%       778,285       88%         Commercial       110,185       12       109,509       12         Industrial       194       194       -         Direct access       634       633       -	Commercial		4,672	25		4,999	28
Direct access:       478 3 536 3         Commercial       1,114 6 1,093 6         Industrial       1,114 6 1,093 6         Subtotal       1,592 9 1,629 9         Total retail energy deliveries       14,437 77 14,388 81         Wholesale energy deliveries       4,593 23 3,474 19         Total energy deliveries       19,030 100% 17,862 100%         Average number of retail customers:       789,726 88% 778,285 88%         Commercial       110,185 12 109,509 12         Industrial       194 - 194 -         Direct access       634 - 633 -	Industrial		2,552	13		2,332	13
Commercial       478       3       536       3         Industrial       1,114       6       1,093       6         Subtotal       1,592       9       1,629       9         Total retail energy deliveries       14,437       77       14,388       81         Wholesale energy deliveries       4,593       23       3,474       19         Total energy deliveries       19,030       100%       17,862       100%         Average number of retail customers:       789,726       88%       778,285       88%         Commercial       110,185       12       109,509       12         Industrial       194       194       -       634       633         Direct access       634       633       -       634       -	Subtotal		12,845	68		12,759	72
Industrial       1,114       6       1,093       6         Subtotal       1,592       9       1,629       9         Total retail energy deliveries       14,437       77       14,388       81         Wholesale energy deliveries       4,593       23       3,474       19         Total energy deliveries       19,030       100%       17,862       100%         Average number of retail customers:       789,726       88%       778,285       88%         Commercial       110,185       12       109,509       12         Industrial       194       194       633       -         Direct access       634       633       -       633       -	Direct access:						
Subtotal       1,592       9       1,629       9         Total retail energy deliveries       14,437       77       14,388       81         Wholesale energy deliveries       4,593       23       3,474       19         Total energy deliveries       19,030       100%       17,862       100%         Average number of retail customers:       789,726       88%       778,285       88%         Commercial       110,185       12       109,509       12         Industrial       194       194       633       633       633         Direct access       634       633       633       633       633	Commercial		478	3		536	3
Total retail energy deliveries       14,437       77       14,388       81         Wholesale energy deliveries       4,593       23       3,474       19         Total energy deliveries       19,030       100%       17,862       100%         Average number of retail customers:       789,726       88%       778,285       88%         Commercial       110,185       12       109,509       12         Industrial       194       194       -         Direct access       634       633       -	Industrial		1,114	6		1,093	6
Wholesale energy deliveries       4,593       23       3,474       19         Total energy deliveries       19,030       100%       17,862       100%         Average number of retail customers:       Residential       789,726       88%       778,285       88%         Commercial       110,185       12       109,509       12         Industrial       194       -       194       -         Direct access       634       633       -       633       -	Subtotal		1,592	9		1,629	9
Total energy deliveries         19,030         100%         17,862         100%           Average number of retail customers:         Residential         789,726         88%         778,285         88%           Commercial         110,185         12         109,509         12           Industrial         194         194         633         633           Direct access         200         200         400         400	Total retail energy deliveries		14,437	77		14,388	81
Average number of retail customers:         789,726         88%         778,285         88%           Commercial         110,185         12         109,509         12           Industrial         194         194         633         633           Direct access         200         200         200         200         1001         1001	Wholesale energy deliveries		4,593	23		3,474	19
Residential         789,726         88%         778,285         88%           Commercial         110,185         12         109,509         12           Industrial         194         —         194         —           Direct access	Total energy deliveries		19,030	100%		17,862	100%
Residential         789,726         88%         778,285         88%           Commercial         110,185         12         109,509         12           Industrial         194         —         194         —           Direct access         634         —         633         —	Average number of retail customers:						
Commercial         110,185         12         109,509         12           Industrial         194         194         194         -           Direct access         634         633         -	•	7	789.726	88%		778.285	88%
Industrial         194         —         194         —           Direct access         634         633         —	Commercial		-			,	
	Industrial			_			_
Total 900,739 100% 888,621 100%	Direct access		634	_		633	_
	Total	g	900,739	100%		888,621	100%

# PORTLAND GENERAL ELECTRIC COMPANY AND SUBSIDIARIES SUPPLEMENTAL OPERATING STATISTICS, continued (Unaudited)

#### Nine Months Ended September 30, 2020 2019

Sources of energy (MWhs in thousands): Generation:

Thermal:

Natural gas Coal	5,767 2,752	32% 15	6,199 3,163	36% 19
Total thermal	8,519	47	9,362	55
Hydro	919	5	1,098	7
Wind	1,720	9	1,418	8
Total generation	11,158	61	11,878	70
Purchased power:				
Term	5,585	31	4,177	24
Hydro	1,202	7	807	5
Wind	256	1	223	1
Total purchased power	7,043	39	5,207	30
Total system load	18,201	100%	17,085	100%
Less: wholesale sales	(4,593)		(3,474)	
Retail load requirement	13,608		13,611	

The following table indicates the number of heating and cooling degree-days for the three months ended September 30, 2020 and 2019, along with 15-year averages based on weather data provided by the National Weather Service, as measured at Portland International Airport:

	Heating Degree-daysCooling Degree-days					
	2020	2019	Avg.	2020	2019	Avg.
First Quarter	1,761	1,992	1,849	_	_	
Second Quarter	554	467	636	99	102	89
July	11	3	7	180	176	182
August	1	—	6	197	216	195
September	35	80	65	115	70	71
Third Quarter	47	83	78	492	462	448
Year-to-date	2,362	2,542	2,563	591	564	537
(Decrease)/increase from the 15-year average	. (8)%	。 (1)%		10%	5%	

C View original content: http://www.prnewswire.com/news-releases/portland-general-electric-announces-third-guarter-2020-results-301163625.html

SOURCE Portland General Company